



Plain-Language Summary of Financial Assistance Policy

Gunnison Valley Health is committed providing emergency and medically necessary care to patients who are uninsured, or who have a limited insurance (underinsured). You may qualify for Financial Assistance if you are unable to pay your bill, or if paying it would result in financial hardship. GVH and FMC provides financial assistance to Gunnison, Hinsdale, and Saguache County residents.

You may be eligible for financial assistance for emergency or medically necessary healthcare services, if your family income is below 400 percent of the federal poverty guidelines as published annually.

Financial assistance also may be available in other limited circumstances, depending on the size of the patient's medical bills and whether the patient meets certain other criteria for eligibility.

Applying for Financial Assistance

Patients may apply for financial assistance by completing a Financial Assistance Application. Copies of the Financial Assistance Application, as well as Gunnison Valley Health's Financial Assistance Policy, are available at www.gunnisonvalleyhealth.org.

The Financial Assistance Application and Financial Assistance Policy are available in both English and Spanish.

Patients may also receive free copies of the Financial Assistance Application and the policies by;

- **PHONE:** 970-642-4790
- **MAIL:** 711 N Taylor St, Gunnison, CO, 81230 | Attn: Financial Counselor
- **IN PERSON:** Gunnison Valley Hospital – 711 N Taylor St, Gunnison, CO 82130, Monday through Friday 8:00 am to 4:30 pm, All Registration areas and Customer Service Department
- **EMAIL:** FinancialCounselor@gvh-colorado.org

Completed Financial Assistance Applications with all supporting documentation should be submitted by one of the following ways:

- **MAIL:** 711 N Taylor St, Gunnison, CO, 81230 | Attn: Financial Counselor
- **IN PERSON:** Gunnison Valley Hospital – South Entrance 711 N Taylor St, Gunnison, CO 82130, Monday through Friday 8:00 am to 4:30 pm
- **EMAIL:** FinancialCounselor@gvh-colorado.org

Persons seeking more information or needing assistance in completing the Financial Assistance Application may contact the Hospitals Trained Financial Counselor at (970) 642-4790.

A patient qualifying for financial assistance under Gunnison Valley Health's Financial Assistance Policy with respect to emergency or medically necessary healthcare services will not be charged more than the amounts generally billed by Gunnison Valley Health for the same services to patients who have insurance covering such care.



Collections Procedures

Any patient eligible for discounting will be required to pay their copay or percentage due upon determination of their eligibility, or they must sign an approved payment plan contract.

Gunnison Valley Hospital and Family Medicine Clinic may pursue collection actions against patients found ineligible for financial assistance, patients who received discounted care or medical hardship discounts but are no longer cooperating in good faith to pay the remaining balance, or patients who have established payment plans but are not in accordance with the payment plan.

During the Notification Period (120 Days), the Hospital will provide each patient with at least three Billing Statements, a Seriously Past Due notice, and a Final notice that provides the individual with the amount owed. The hospital may initiate External Collection Activity (ECA), but only after the Final notice letter has been provided and a period of at least 30 days have elapsed.

Patients who qualify for financial assistance under the Gunnison Valley Health Financial Assistance Policy, but who fail to pay the remaining (discounted) balance when due, are considered uncollectible bad debts for the amount of such balances; such accounts will be referred to outside agencies for collection.

